



MIDWEST[®]
APPLIANCE PARTS

RMA FORM FOR RETURNS

RETURN MERCHANDISE AUTHORIZATION FORM

This form must be filled out and returned with all parts in its original packaging in order to be eligible for your credit. A restocking fee of 25% may apply to all returns. Absolutely no returns on parts that have been installed and/or used will be accepted. Special order parts may not be returned, NO exceptions.

ALL RETURNS MUST BE ACCOMPANIED BY THIS RMA FORM

<p>Date: _____ Customer Name: _____ Company Name: _____ Address: _____ City, State, Zip: _____ Phone: _____ Email: _____ Date: _____ Sales Associate: _____ Order #: _____ Customer P.O. #: _____</p>	<p>How was this part ordered: (circle one) WEBSITE / PHONE / eBay.com / Amazon.com / Walmart.com Reason for parts Returned: (circle one) Item Did Not Fit Wrong Part Ordered Part Installed, Did Not Fix My Issue Shipping Error Do Not Need Any more Warranty Submission(see below) Other _____</p>
<p>All Warranty Parts need to have Serial and Model Number of Appliance Machine. No Exceptions! Serial # _____ Model# _____ Manufacturer Name: _____ Action you wish to be taken: (circle one) Issue Refund Warranty replacement to be sent (will require shipping and handling to be paid).</p>	<p>Please specify if another order has been placed w/ order number so the 25% Restock Fee will be waived. New Order # _____ Ship all returns to: M.A.P. / P.A. (Order #: _____) attn: RETURNS 2023 W Fullerton Ave Chicago, IL 60647 Phone: 773-278-1300</p>

Please DO NOT return products without this form. This may cause a delay in processing and identification. All returns must be made within 30 days of purchase. You must contact us if a return is over 30 days old if you wish to return an item for any reason. All items that are shipped to you in the original manufacturer's packaging must be returned in the same packaging or it may not be eligible for a refund. We will not be held responsible for items damaged during returned shipping, so package appropriately. We highly recommend using a traceable shipping method when a part is returned back to us. Electrical parts that show signs of being installed absolutely cannot be returned. We cannot resell installed electrical parts, so all returns of electrical parts showing damage or signs of installation will be rejected without exception. If you have any questions please do not hesitate to contact us.